

West Lafayette Lilly Nature Center

Services, Programs & Activities

| Locations | Non-Compliant Infraction | Compliant Remediation Procedure/Modification to Ensure Program Access | Supplemental Technical Information | | |
|---------------------------------|--|--|------------------------------------|----------------------|-----------------------------------|
| Locations | Identified Issue | Recommended Corrections | Photo # | Date to be corrected | Date Completed (Include Initials) |
| Written Materials | 1. Literature and pamphlets are not provided in alternative formats for effective communication. No current arrangements with vendors to provide written materials in alternative formats exist. | 1. Establish contact with vendors capable of providing written materials in alternative formats such as Braille, large print, audio and other accessible formats for materials distributed by the nature center if requested in the future. | | | |
| Visual Equipment & Services | 1. Videos on television in the main room and presentations on the screen in the multipurpose room do not have captioning and audio description. | 1. Add to existing materials and ensure all new video and television programming have and use closed captioning and audio descriptions. | | | |
| Other Auxiliary Aids & Services | 1. The center, when requested, should have access to and provide auxiliary aids within in the center to assist with effective communication. | 1. Establish access to equipment that will assist with effective communication. Below are suggestions of services and devices recommended. However this list is just a few possibilities as there are many. Remember to consult with the individual to determine what is effective for him/her. *remote video interpreting services, communication boards, qualified interpreters, computer terminals, audio recordings, qualified readers, computer-aided real-time transcription. | | | |

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| Volunteers / Staff Training | 1. Volunteers and staff do not have current training pertaining to providing services to persons with disabilities. | 1. Establish and train staff in the following areas: * Policies & procedures on; how to handle requests for auxiliary aids. The following handouts are provided as examples and for guidance: > Effective Communication Guidelines > Example Disability or ADA Policy > Example of a Policy and Procedure for Providing Auxiliary Aids for Persons with Disabilities. * Questions allowable and regulations regarding service animals. The following handouts are attached to assist in this area: > Service Animals - ADA Regulations > Commonly asked questions regarding service animals | | | |
| Policies & Procedures | 1. Policies or procedures shall be established regarding accessibility of programs, services, and activities offered by the nature center to persons with disabilities. | 1. Establish policies and procedures regarding accessibility of programs, services, and activities provided by the nature center to persons with disabilities. (A guideline for establishing policies and procedures regarding Effective Communication is attached). | | | |